

Mezzanine Level
Domestic Departures Terminal
OR Tambo International Airport
1627

PO Box 1273
OR Tambo International Airport
1627



MEDIA STATEMENT

RE: CUSTOMER UPDATE

Johannesburg (January 20) – Mango Airlines remains in business rescue and not operating until further notice.

As previously communicated, all un-flown tickets and their values whether booked directly or via an agent/third party, will be retained and vouchers will be issued to be used in future when the airline is operational or treated as a claim in the business rescue process. The process to identify an investor to restart operations is ongoing. Customers will be informed of progress.

During this period, Customers are encouraged to make alternate flying arrangements until further notice.

Our Call Centre services continue to remain unavailable.

Any further information will be communicated to customers via our website as it becomes available.

We apologize for the inconvenience caused.

We thank you for patience and commitment to the Mango brand.

Mango Airlines SOC Ltd BR Practitioner,
Mr. Siphiso Sono

ENDS

Issued by Mango Airlines SOC Ltd
20 January 2022

Media Enquiries may be directed to:
Mr. B Zubane
Email: BenedictionZubane@flymango.com