

Mezzanine Level  
Domestic Departures Terminal  
OR Tambo International Airport  
1627

PO Box 1273  
OR Tambo International Airport  
1627



## **MEDIA STATEMENT**

### **UPDATE ON MANGO BUSINESS RESCUE PROCESS**

**Johannesburg (August 17)** – As we rollout the business rescue process, Mango Airlines SOC Ltd (Mango) would like to update its customers, staff and all affected stakeholders that the statutory meetings of creditors and employee representatives will take place on Wednesday 18 August 2021.

These meetings mark the start of formal engagement with affected parties, and it is anticipated that committees additional to the minimum requirements of the Companies Act may be created, to ensure among other things that bottlenecks are identified and eliminated proactively.

We continue to urge all to embrace this process to ensure that it achieves its sole purpose which is, for the business to be rescued.

Mango also notes the email challenges experienced by our most valued customers last week and we are very delighted to report back that matter has been resolved. All customers should continue to use [CustomersBusinessRescue@flymango.com](mailto:CustomersBusinessRescue@flymango.com) to forward queries related to un-flown tickets, vouchers, etc. We ask for your patience and understanding as we put an effort to clear the email backlogs.

At this stage, we just want to reassure all customers who made ticket bookings with us that your ticket is of value to us and that we are doing everything plausible to preserve all of them and that we will be issuing voucher equivalent to that effect. Please allow us some time before end of August 2021 to revert back with further and clearer details on vouchers.

Our call centre services still remain currently unavailable and we hope to restore these services soon.

We plan to resume normal operations as soon as possible.

We apologize for the inconvenience caused.

Mango Airlines SOC Ltd BR Practitioner,  
Mr. Siphiso Sono

## **ENDS**

Issued by Mango Airlines SOC Ltd  
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Media Enquiries may be directed to:  
Mr. B Zubane  
Email: [BenedictionZubane@flymango.com](mailto:BenedictionZubane@flymango.com)  
Mobile: +27 82 306 6853